REFUNDS AND CANCELLATION – CONTENTTAP
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1. Cancellation of account

Our system operates on a monthly billing cycle, so you might not receive your final charges until several weeks after your service stops.

When you stop your service we will suspend charging within a day after. However, you will be billed for any unpaid costs that were accrued before your service was stopped.

2. Cancellation of individual iPad users

The system charges per device user connecting to the system through the ContentTap iOS application. Individual device users can be deleted from the ContentTap backend and we will stop charging for that user within a day after deletion. However you will be billed for any unpaid costs that were accrued for that user before deletion.

Our system operates on a monthly billing cycle, so you might not receive your final charges for deleted users until several weeks after your service stops.

3. Refunds

We offer no refunds when cancelling an account since there is no advance payment.

4. Legal disclaimer

ContentTap operates "AS-IS" and "AS-AVAILABLE," without liability of any kind. ContentTap is not responsible for events beyond our direct control.